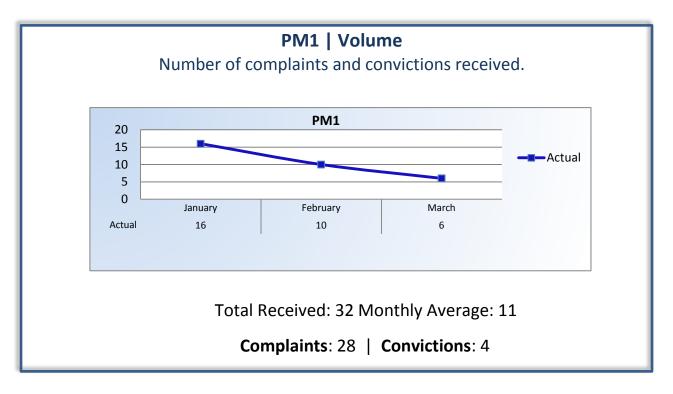
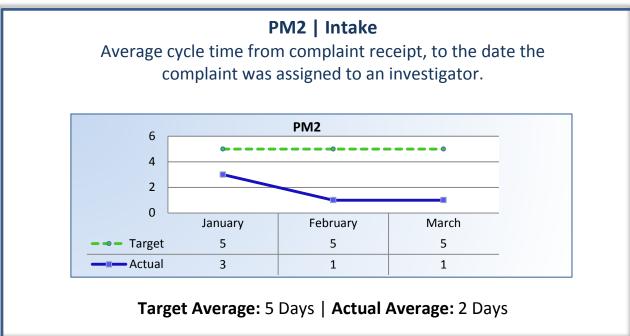
# Department of Consumer Affairs Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board

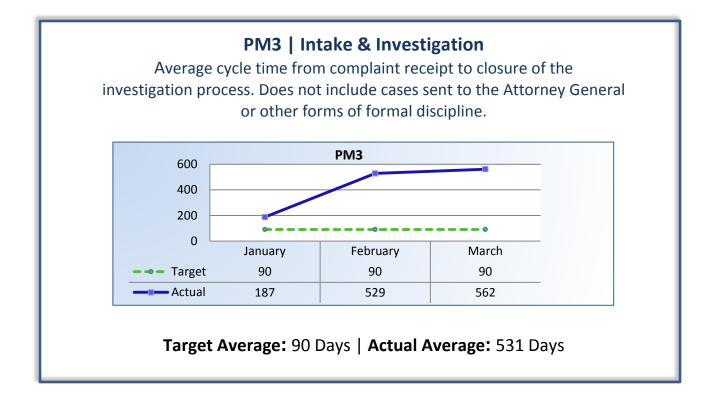
# **Performance Measures**

## Q3 Report (January - March 2014)

To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

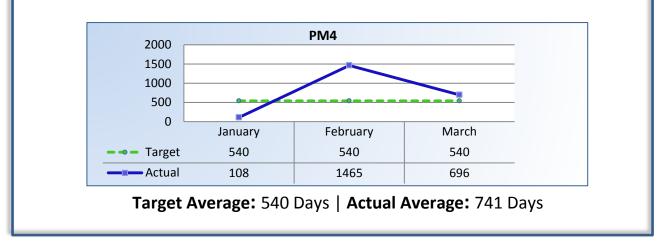


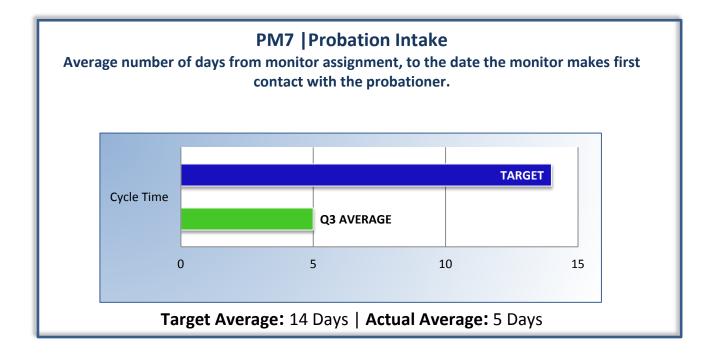




#### PM4 | Formal Discipline

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Board and prosecution by the AG).





### PM8 | Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

# The Board did not report any probation violations this quarter.

#### Target Average: 21 Days | Actual Average: N/A