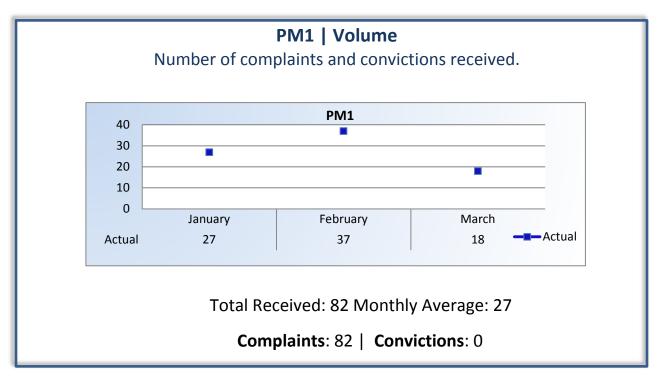
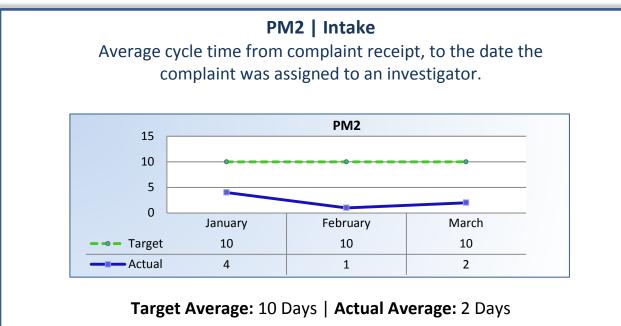
## Department of Consumer Affairs Bureau of Real Estate Appraisers

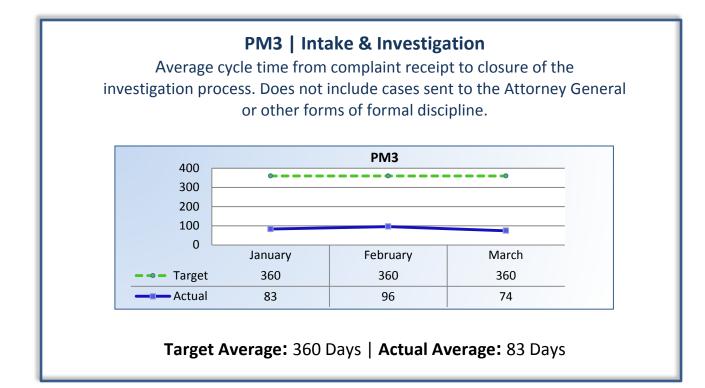
## **Performance Measures**

### Q3 Report (January - March 2015)

To ensure stakeholders can review the Bureau's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.

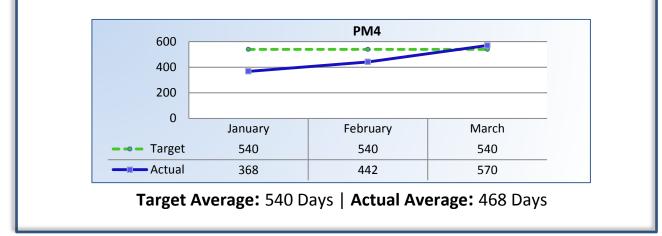






#### PM4 | Formal Discipline

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Bureau and prosecution by the AG).



**PM7** | Probation Intake

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

# *The Bureau did not contact any new probationers this quarter.*

Target Average: 14 Days | Actual Average: N/A

### PM8 |Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

# *The Bureau did not have any probation violations this quarter.*

Target Average: 30 Days | Actual Average: N/A